

Audio Script

UNIT 1

Page 8, Listen, Exercises A and B

- Tania:** Hi, Eva.
Eva: Hi, Tania. Are you coming to my party tonight?
Tania: Of course. Are you inviting your friend?
Eva: Which friend?
Tania: You know—he's handsome and he has short, black hair.

Page 8, Listen, Exercise C

- Tania:** Hi, Eva.
Eva: Hi, Tania. Are you coming to my party tonight?
Tania: Of course. Are you inviting your friend?
Eva: Which friend?
Tania: You know—he's handsome and he has short, black hair.
Eva: Does he have blue eyes?
Tania: No, he has brown eyes.
Eva: Oh. You mean Victor. He's not my friend, he's my brother! But of course I'll introduce him to you.

Page 14, Listen, Exercises A and B

- Tania:** So tell me more about Victor. What's he like?
Eva: Well, he's outgoing and he has a lot of friends.
Tania: Yeah? What else?
Eva: He's sweet but he's a little quiet.

Page 14, Listen, Exercise C

- Tania:** So tell me more about Victor. What's he like?
Eva: Well, he's outgoing and he has a lot of friends.
Tania: Yeah? What else?
Eva: He's sweet but he's a little quiet.
Tania: Quiet? That's not a problem.
Eva: But you're so talkative. Don't you like talkative guys?
Tania: No, I don't. I like guys who *listen* a lot!

Page 20, Listen, Exercises B and C

- Eva:** I want to introduce you to my friend. Victor, this is Tania. Tania, this is Victor.
Victor: Nice to meet you.
Tania: Nice to meet you, too.
Victor: So, are you a student?
Tania: Yes, I am. Eva and I are in the same English class.
Victor: Oh, that's nice. Where are you from?
Tania: Ecuador.
Victor: Really? What's it like?
Tania: It's a very beautiful country.

Page 20, Listen, Exercise D

- Eva:** I want to introduce you to my friend. Victor, this is Tania. Tania, this is Victor.
Victor: Nice to meet you.
Tania: Nice to meet you, too.
Victor: So, are you a student?
Tania: Yes, I am. Eva and I are in the same English class.
Victor: Oh, that's nice. Where are you from?
Tania: Ecuador.
Victor: Really? What's it like?
Tania: It's a very beautiful country. . . . So, how about you? Are you a student, too?
Victor: No, I'm not. I work at a restaurant. I'm a cook.

UNIT 2

Page 28, Listen, Exercise B

- Amy:** Tell me about your family.
Babacar: Well, I don't have a very big family. I have a brother and two sisters.
Amy: Do they live here?
Babacar: My sisters live in Senegal, but my brother lives here.

Page 28, Listen, Exercise C

- Amy:** Tell me about your family.
Babacar: Well, I don't have a very big family. I have a brother and two sisters.
Amy: Do they live here?
Babacar: My sisters live in Senegal, but my brother lives here.
Amy: Really? What does your brother do?
Babacar: He works in a hospital. He's a medical assistant.
Amy: And does he live near you?
Babacar: Yes. In fact, we live in the same apartment.
Amy: Wow, then he *really* lives near you!

Page 34, Listen, Exercises B and C

- Ming:** Tina, is this your sister? You two look alike.
Tina: Yeah, that's my sister, Lili.
Ming: Do you have a lot in common?
Tina: Actually, we do. She works in a bank, and I do, too. And we both have new babies.

Page 34, Listen, Exercise D

Ming: Tina, is this your sister? You two look alike.
Tina: Yeah, that's my sister, Lili.
Ming: Do you have a lot in common?
Tina: Actually, we do. She works in a bank, and I do, too. And we both have new babies.
Ming: That's nice.
Tina: What about you, Ming? Do you have any brothers or sisters?
Ming: I have two sisters, and we have a lot in common.
Tina: Really?
Ming: Yeah. I have two sisters, and they do, too. I don't have any brothers, and they don't, either!

Page 39, Practice

Customer: Hello. I'd like to mail this package.
Clerk: How do you want to send it?
Customer: How long does Parcel Post take?
Clerk: Two to nine days.
Customer: OK. I'll send it Parcel Post.
Clerk: Do you want Delivery Confirmation or Insurance?
Customer: Yes. Delivery Confirmation, please.

Page 40 Listen, Exercises A, B, and C

Oliver: Hello, I'm Oliver Marley, and welcome to *They're Your Family Now!*, the game show where we ask people questions about their in-laws. Please welcome our first contestant, Mr. Trevor Scanlon.
Trevor: Hello.
Oliver: Now, Trevor. Here are the rules of the game. Before the show, we asked your wife Ann ten questions about her family. Now I'm going to ask you the same questions. You get \$100 for every question you answer correctly.
Trevor: OK! I'm ready.
Oliver: Great. Trevor, here's your first question. Where do your wife's grandparents live?
Trevor: Oh! That's easy. They live in San Antonio with the rest of her family.
Oliver: Right! Good start. OK. Here's your next question. How many brothers and sisters does your mother-in-law have?
Trevor: My mother-in-law?! . . . Well, there's Martha, Paula, Henry, Charles, . . . and what's his name? . . . Paul! OK. My mother-in-law has two sisters and three brothers. So that's five in total.

Oliver: That's right! Good job. Next question. What does your brother-in-law Alex do?
Trevor: Oh, wow . . . I know he works in an office . . . Um, he's an engineer?
Oliver: No, he's an accountant!
Trevor: Oh!
Oliver: Better luck on the next one. Here it is . . . When does your sister-in-law Danielle work?
Trevor: Oh, I know this one! Danielle works at night because her husband works during the day. She watches the baby all day, and he watches him at night!
Oliver: Correct! Well, so far you have three points. We have to take a break, but we'll be right back with *They're Your Family Now!*

UNIT 3

Page 48, Listen, Exercises A and B

Lindsey: Hi, this is Lindsey Campbell with WEYE's *Eye Around Town*, the program that tells you what's happening in town. So what's happening today? I'm here at the summer clearance at Big Deals, and the store is full of shoppers. Let's talk to a few of them . . . Excuse me. What's your name?
Alicia: Alicia Duran.
Lindsey: Hi, Alicia. Tell us, why are you here at Big Deals today?
Alicia: Well, I shop here a lot. They have great prices on everything you need.
Lindsey: And what do you need to buy today?
Alicia: Well, I don't *need* to buy anything, but I *want* to buy a new pair of jeans.
Lindsey: Well, I hope you find some, Alicia. Next . . . tell us your name, please.
Gladys: Gladys Flores.
Lindsey: Gladys, why are you here today?
Gladys: I'm here with my daughter. We don't need to buy anything today. We just need to return this dress. It's really easy to return things here if you have your receipt . . . Where *is* that receipt? I know it's here somewhere . . .
Lindsey: Uh . . . OK. And you, sir. Who are you, and why are you here at Big Deals today?
John: My name's John Nichols. I need to buy some shorts for my son.
Lindsey: Do you always shop here at Big Deals?

John: Yeah. It's so convenient. They have everything here, so I don't need to go to a lot of different stores. I really don't like to shop.

Lindsey: OK, well, we need to go back to the studio now, and I want to look for a jacket while I'm here! I'm Lindsey Campbell with your *Eye Around Town*. Now back to the studio.

Page 54, Listen, Exercises A and B

Debbie: So, what are your plans for tomorrow?

Antonio: Nothing. I'm going to relax. Why?

Debbie: Well, I have a lot to do. First, I need to go to the ATM. Then I need to go to the hardware store. Then I'm going to stop at the supermarket.

Antonio: Wow. You're going to be busy.

Page 54, Listen, Exercise C

Debbie: So, what are your plans for tomorrow?

Antonio: Nothing. I'm going to relax. Why?

Debbie: Well, I have a lot to do. First, I need to go to the ATM. Then I need to go to the hardware store. Then I'm going to stop at the supermarket.

Antonio: Wow. You're going to be busy.

Debbie: I know. And you are, too.

Antonio: What?

Debbie: Yeah. You're going to help me. You're going to the laundromat, the deli, and the drug store.

Antonio: OK. See you later.

Debbie: Hey—where are you going?

Antonio: To take a nap. I got tired just thinking about tomorrow.

Page 60, Listen, Exercises B and C

Shu-Chi: Hi, Kelly. Where are you going?

Kelly: I'm going to Kohn's. I need to return this jacket.

Shu-Chi: How come?

Kelly: The zipper is broken.

Shu-Chi: That's annoying . . . Um, could you do me a favor?

Kelly: What is it?

Shu-Chi: Could you return a dress for me?

Kelly: Sure. What's wrong with it?

Shu-Chi: It's too short.

Page 60, Listen, Exercise D

Shu-Chi: Hi, Kelly. Where are you going?

Kelly: I'm going to Kohn's. I need to return this jacket.

Shu-Chi: How come?

Kelly: The zipper is broken.

Shu-Chi: That's annoying . . . Um, could you do me a favor?

Kelly: What is it?

Shu-Chi: Could you return a dress for me?

Kelly: Sure. What's wrong with it?

Shu-Chi: It's too short.

Kelly: Too short? Let me see it.

Shu-Chi: Sure. It's in that bag.

Kelly: Oh, no! Of course this is too short. It's a shirt, not a dress!

UNIT 4

Page 68, Listen, Exercises A and B

Mario: What are you doing this weekend?

Bi-Yun: I'm going to go to the beach with my family.

Mario: Really? Sounds like fun.

Bi-Yun: Yeah. We usually go to the beach on Sunday. What about you?

Mario: Well, I have a guitar class. I have a guitar class every Saturday morning.

Page 68, Listen, Exercise C

Mario: What are you doing this weekend?

Bi-Yun: I'm going to go to the beach with my family.

Mario: Really? Sounds like fun.

Bi-Yun: Yeah. We usually go to the beach on Sunday. What about you?

Mario: Well, I have a guitar class. I have a guitar class every Saturday morning.

Bi-Yun: You play the guitar? Wow. That's really neat.

Mario: Well, I don't really play . . .

Bi-Yun: But you're taking classes, right?

Mario: Yeah. But I don't know how to play. That's why I'm taking classes!

Page 73, Practice, Exercise A

This is the Greenville Community Center Information Line. The following information is for the month of September.

The Lunch Club meets at Hilda's Café on the second Friday of the month at 12:00 P.M.

We now have a dance class. The dance class meets on Thursdays from 3:00 to 4:00 P.M.

The Movie Club now meets on the second and fourth Saturday of the month. Movies begin at 7:00 P.M.

The ESL class meets every Monday and Wednesday from 7:00 to 9:00 P.M.

The Jogging Club meets every Saturday at 8:00 A.M.

We now have a Concert Club. The Concert Club meets on the first and third Friday of the month. Concerts start at 7:00 P.M.

Page 74, Listen, Exercises A and B

Katie: Welcome to our show. I'm your host, Katie Martin. We all have things that we need to do. And here's the problem: A lot of times we don't like the things we need to do. So, what's the solution? Well, today we're talking to Dr. Collin Goldberg, and he has some ideas. Welcome to the show, Dr. Goldberg.

Dr. Goldberg: Thanks, Katie. It's great to be here.

Katie: So, Dr. Goldberg, tell us about some of your ideas.

Dr. Goldberg: Sure. Here's the first one: When you need to do something you hate, do something you like *at the same time*. For example, if you hate to wash dishes, then do something you love *while* you wash the dishes. Wash the dishes and watch TV. Or wash the dishes and talk to a friend on the phone.

Katie: That way you're not thinking about the activity that you don't like.

Dr. Goldberg: Exactly.

Katie: That seems pretty easy. Do you have any other tips?

Dr. Goldberg: Sure. Here's another idea: Put a time limit on the activities you hate to do.

Katie: A time limit?

Dr. Goldberg: Exactly. For example, say it's 1:00 and you need to clean the house. Decide what time you're going to finish cleaning, say 3:00. When it's 3:00, you stop.

Katie: That's it?

Dr. Goldberg: Yes. It's an extremely simple idea, but it works. When you have a time limit, you know when the activity is going to end. And that can help a lot.

Katie: That makes sense.

Dr. Goldberg: Right. And here's one more: After you do something you hate, do something you like. For example, if you hate to do laundry, but you love to read, then say to yourself, "I'm going to do the laundry. Then I'm going to read for half an hour."

Katie: Dr. Goldberg, these sound like really good ideas. We have to take a break now, but we'll be back in a moment with more . . .

Page 80, Listen, Exercises B and C

Gloria: Do you want to get some lunch?

Yi-Wen: Sorry, I can't. I have to finish some work.

Gloria: Oh. Are you sure?

Yi-Wen: Yes, I'm sorry. I really can't.

Gloria: Well, how about a little later?

Yi-Wen: Thanks, but I don't think so. Not today.

Page 80, Listen, Exercise D

Gloria: Do you want to get some lunch?

Yi-Wen: Sorry, I can't. I have to finish some work.

Gloria: Oh. Are you sure?

Yi-Wen: Yes, I'm sorry. I really can't.

Gloria: Well, how about a little later?

Yi-Wen: Thanks, but I don't think so. Not today. I have a big meeting this afternoon. Hold on a second. Hello? Oh, hi, Bob. OK. Great. Thanks for calling. Guess what? My meeting was canceled.

Gloria: That's great! So now you can go to lunch?

Yi-Wen: Yes, I guess I can. Let me get my coat.

Page 81, Conversation, Exercise B

1. I have a test tomorrow.

2. I have to study.

3. He has to stay late.

4. He has a meeting.

UNIT 5

Page 88, Listen, Exercises B and C

Harry: Hello?

Joe: Hi, Harry. It's Joe.

Harry: Oh, hi, Joe. Can I call you back?

Joe: Sure. No problem.

Harry: Thanks. My radiator is broken and I'm trying to fix it.

Joe: You should call the building manager.

Page 88, Listen, Exercise D

Harry: Hello?

Joe: Hi, Harry. It's Joe.

Harry: Oh, hi, Joe. Can I call you back?

Joe: Sure. No problem.

Harry: Thanks. My radiator is broken and I'm trying to fix it.

Joe: You should call the building manager.

Harry: That's a good idea. There's just one problem.

Joe: What's that?

Harry: Well, I just got a new job. Now *I'm* the building manager!

Page 94, Listen, Exercises A and B

Landlady: Hello?

Paula: Hi, I'm calling about the apartment for rent. Can you tell me about it?

Landlady: Sure. There are two bedrooms and a large living room.

Paula: Is there a laundry room?

Landlady: No, there isn't. But there's a laundromat down the street.

Paula: I see. Is there a park nearby?

Landlady: Yes, there is—just around the corner.

Page 94, Listen, Exercise C

Landlady: Hello?

Paula: Hi, I'm calling about the apartment for rent. Can you tell me about it?

Landlady: Sure. There are two bedrooms and a large living room.

Paula: Is there a laundry room?

Landlady: No, there isn't. But there's a laundromat down the street.

Paula: I see. Is there a park nearby?

Landlady: Yes, there is—just around the corner.

Paula: Wow! And the ad says it's only \$200 a month!

Landlady: Yes, sorry. That was a mistake. The rent is \$2,000 a month, not \$200.

Paula: Oh, well, thanks. I guess I don't need any more information. I'm looking for something under five hundred a month.

Page 100, Listen, Exercises A and B

Thank you for calling the Greenville Public Library. For directions, press 1.

Directions to the library: From the west, take Warton Avenue east. Turn left onto Brice Road. Go straight. Turn right onto Clarkson Street. Go through one traffic light. The library is on the left.

To repeat this message, press 2. To disconnect, press 0. Thank you. Good-bye.

UNIT 6

Page 108, Listen, Exercises B and C

Michelle: How was your weekend? How was the family reunion?

Sam: It was really nice, thanks. My whole family showed up.

Michelle: Sounds great.

Sam: Yeah, it was fun. We looked at old pictures and listened to family stories.

Page 108, Listen, Exercise D

Michelle: How was your weekend? How was the family reunion?

Sam: It was really nice, thanks. My whole family showed up.

Michelle: Sounds great.

Sam: Yeah, it was fun. We looked at old pictures and listened to family stories. How about you?

Michelle: My weekend was pretty good. I had a surprise party on Saturday night.

Sam: Really? Was it someone's birthday?

Michelle: No, it wasn't a birthday. I just invited some friends over. Then some other friends came over, and—surprise! It was a party!

Page 112, Recognize U.S. Holidays, Exercise C

Conversation 1

A: What time do the fireworks begin?

B: At 9:00. But let's go a little early so we can get a good spot.

Conversation 2

A: Oh, my! What a big turkey!

B: I'm so glad everyone in the family is coming to help eat it!

Conversation 3

A: Mmm. I love the smell of the tree in the house. Don't you?

B: Yes, and I love decorating the tree, too. Here are the lights!

Conversation 4

A: Well, this is it! Our last barbecue of the summer!

B: Yeah. I can't believe summer is over.

A: That's right! Tomorrow, it's back to work, and back to school!

B: Oohhh!

Conversation 5

A: How was the party last night?

B: We had a terrific time, but we didn't get home until really late. I'm glad it's a holiday today.

A: Yeah, it's a great way to start the new year!

Page 114, Listen, Exercises A and B

- Amber:** Welcome to *Star Talk*, the program where we talk to today's biggest stars. I'm your host Amber Jenkins, and today I'm very excited to welcome actor Daniel Lopez!
- Daniel:** Thanks. It's great to be here.
- Amber:** So, Daniel, tell us about yourself and your celebrity life.
- Daniel:** Uh—sure. But my life really isn't that interesting.
- Amber:** Your life? Not interesting? I don't believe it. I mean, you're a huge star. Now, let's start with your childhood. You were born in California?
- Daniel:** Yes, I was born in California, and that's where I grew up. I had a pretty normal childhood.
- Amber:** What about school?
- Daniel:** Uh, yeah. I went to school. I graduated from high school and went to college.
- Amber:** And you always wanted to be an actor?
- Daniel:** No, I didn't. Actually, I wanted to be a plumber when I was a kid. My dad was a plumber, and I wanted to be just like him. I started acting in college.
- Amber:** OK, so you had a normal childhood. You went to school. But now your life is very different, right? You probably do lots of interesting things.
- Daniel:** Uh, not really.
- Amber:** Oh, come on, tell us. What did you do last night? I'll bet you went to a big, fancy party.
- Daniel:** No, actually I stayed home. I watched some TV and went to bed early.
- Amber:** Went to bed early? That's not glamorous at all!
- Daniel:** I know, I'm telling you, I don't have a very glamorous life. I'm really just a regular guy.
- Amber:** Well, there you go, listeners—Daniel Lopez is just a regular guy. We need to take a break, but we'll be back . . .

Page 115, Conversation, Exercise B

1. Maria grew up in Houston.
2. You came to the U.S. in 1995?
3. Ali graduated from college two years ago.
4. She got married last year?

Page 120, Listen, Exercises A and B

- Maria:** Is everything OK? You look stressed out.
- André:** Well, I had a rough morning.
- Maria:** Why? What happened?
- André:** First I lost my car keys.

- Maria:** Oh, no!
- André:** Then I got stuck in traffic.
- Maria:** When did you get to work?
- André:** At 10:00. I was really late.

Page 121, Listen, Exercise C

- Maria:** Is everything OK? You look stressed out.
- André:** Well, I had a rough morning.
- Maria:** Why? What happened?
- André:** First I lost my car keys.
- Maria:** Oh, no!
- André:** Then I got stuck in traffic.
- Maria:** When did you get to work?
- André:** At 10:00. I was really late.
- Maria:** That's too bad.
- André:** Wait—It gets worse.
- Maria:** Really? What happened?
- André:** When I finally got to work, I realized it was Tuesday.
- Maria:** So?
- André:** So, I don't work on Tuesdays! Tuesday is my day off!

UNIT 7

Page 128, Listen, Exercises B, C, and D

- Receptionist:** Hello. Westview Clinic.
- Roberto:** Hi. This is Roberto Cruz. I need to make an appointment, please.
- Receptionist:** All right. What's the matter?
- Roberto:** I have a fever and I'm nauseous.
- Receptionist:** OK. Can you come on Tuesday morning? How about at 9:00?
- Roberto:** Yes, that's fine.
- Receptionist:** All right. What's your name again?
- Roberto:** Roberto Cruz.
- Receptionist:** Roberto Cruz. OK, Mr. Cruz, we'll see you on Tuesday at 9:00.
- Roberto:** OK. Thank you.

Page 134, Listen, Exercise B

- Manolo:** Hi, Ellie. What are you doing here?
- Ellie:** Oh, hi, Manolo. I had an accident. I broke my arm.
- Manolo:** Oh, no! I'm sorry to hear that.
- Ellie:** Thanks. What about you?
- Manolo:** I hurt my ankle at a soccer game. I think I sprained it.
- Ellie:** That's too bad.

Page 134, Listen, Exercise C

- Manolo:** Hi, Ellie. What are you doing here?
Ellie: Oh, hi, Manolo. I had an accident. I broke my arm.
Manolo: Oh, no! I'm sorry to hear that.
Ellie: Thanks. What about you?
Manolo: I hurt my ankle at a soccer game. I think I sprained it.
Ellie: That's too bad. I guess you can't play soccer for a while.
Manolo: Oh, I don't play soccer. I just watch.
Ellie: What? So how did you hurt your ankle?
Manolo: Well, I was at a soccer game. I was hungry, so I got some food. I had a drink and a sandwich in my hands, and I fell down the stairs on the way to my seat.

Page 140, Listen, Exercise A

- Paula:** Hello. Paula Charles speaking.
Soo-Jin: Hi, Paula. This is Soo-Jin. I can't come in today because I have to go to the doctor. I don't feel well.
Paula: Sorry to hear that. Thanks for calling, and take care of yourself.
Soo-Jin: Thanks.

Page 140, Listen, Exercise B

- Paula:** Hello. Paula Charles speaking.
Soo-Jin: Hi, Paula. This is Soo-Jin. I can't come in today because I have to go to the doctor. I don't feel well.
Paula: Sorry to hear that. Thanks for calling, and take care of yourself.
Soo-Jin: Thanks.
Paula: Do you think you'll be in tomorrow?
Soo-Jin: I'm not sure. I can call you later after I go to the doctor.
Paula: All right. That sounds good.

UNIT 8

Page 148, Listen, Exercises B and C

- Albert:** Manny? Hi, I'm Albert Taylor, the store manager. Please have a seat.
Manny: Thank you. It's nice to meet you.
Albert: I have your application here. I see that you are working now. What are your job duties?
Manny: Well, I assist customers and stock shelves.
Albert: OK. Tell me about your skills. Can you use a cash register?
Manny: No, I can't, but I can learn.

Page 154, Listen, Exercises A and B

- Albert:** So, tell me more about your work experience.
Manny: Well, I came to the U.S. three years ago. First, I got a job as a gardener. Then last year I got a job as a stock clerk.
Albert: OK. So now you're a stock clerk. Why are you looking for another job?
Manny: Things in my life have changed, and now I'd like to do something different.

Page 154, Listen, Exercises C and D

- Albert:** So, tell me more about your work experience.
Manny: Well, I came to the U.S. three years ago. First, I got a job as a gardener. Then last year I got a job as a stock clerk.
Albert: OK. So now you're a stock clerk. Why are you looking for another job?
Manny: Things in my life have changed, and now I'd like to do something different.
Albert: I see. By the way, you wrote on your application that you were unemployed two years ago. Can you explain that?
Manny: Sure. I left my job because my mother was sick, and I had to take care of her for two months. When she got better, I got a new job.

Page 160, Listen, Exercises A and B

- Albert:** Let me ask you a few questions about your availability. Do you prefer mornings or afternoons?
Manny: Well, I prefer mornings, but I'm flexible.
Albert: All right. Can you work on weekends?
Manny: Yes, I can.
Albert: Great. And when could you start?
Manny: In two weeks. I need to give two weeks' notice at my job.

Page 160, Listen, Exercise C

- Albert:** Let me ask you a few questions about your availability. Do you prefer mornings or afternoons?
Manny: Well, I prefer mornings, but I'm flexible.
Albert: All right. Can you work on weekends?
Manny: Yes, I can.
Albert: Great. And when could you start?
Manny: In two weeks. I need to give two weeks' notice at my job.

Albert: OK. Well, everything looks good. Do you have any questions for me?
Manny: Yes. When can I expect to hear from you?
Albert: Well, I have some other interviews this week. I can let you know next week.
Manny: OK. Thank you for the opportunity to talk with you. It was nice to meet you.
Albert: You, too.

UNIT 9

Page 168, Listen, Exercises B and C

Mrs. Duval: Carlo brought a notice home from school today. There's a parent-teacher conference in two weeks.
Mr. Duval: Oh yeah? What day?
Mrs. Duval: Thursday the 19th at 6:00. My mother will watch the kids. That way we can both go.
Mr. Duval: Oh, I have to work that day until 9:00, but I'll try to change my shift.

Page 168, Listen, Exercise D

Mrs. Duval: Carlo brought a notice home from school today. There's a parent-teacher conference in two weeks.
Mr. Duval: Oh yeah? What day?
Mrs. Duval: Thursday the 19th at 6:00. My mother will watch the kids. That way we can both go.
Mr. Duval: Oh, I have to work that day until 9:00, but I'll try to change my shift.
Mrs. Duval: I hope you can.
Mr. Duval: Me, too. When is Carlo's band concert? I know it's coming up.
Mrs. Duval: That's Monday the 23rd.
Mr. Duval: OK. I'll definitely go to that.

Page 172, Take a phone message, Exercises B and C

Receptionist: Winter Hill Elementary School.
Elsa: Hello. This is Elsa Vega. May I speak to Mr. Taylor please?
Receptionist: I'm sorry. He's not available right now. May I take a message?
Elsa: Yes, please. I have a question about my daughter Maria's math homework. Please ask him to call me back.
Receptionist: Sure. What's your number?
Elsa: It's 718-555-4343.
Receptionist: OK. I'll give him the message.
Elsa: Thank you.

Page 172, Take a phone message, Exercise D

Beto: Hello.
Mr. Taylor: Hi. May I please speak with Ms. Vega?
Beto: I'm sorry. She isn't here right now. May I take a message?
Mr. Taylor: Yes, please. This is Mr. Taylor from Winter Hill Elementary School. Please ask her to call me back.
Beto: OK. What's your number?
Mr. Taylor: My number is 718-555-8185.
Beto: 718-555-8185. All right. I'll give her the message.
Mr. Taylor: Thank you.

Page 174, Listen, Exercises B and C

Mr. Thompson: Hi, I'm Harold Thompson, Carlo's teacher. Nice to meet you.
Mrs. Duval: I'm Carlo's mother, Annette Duval. Nice to meet you, too. So, how's Carlo doing?
Mr. Thompson: Carlo's a good student. I enjoy having him in class.
Mrs. Duval: That's good to hear.
Mr. Thompson: He does very well in math. He works carefully.
Mrs. Duval: He likes math a lot. What about social studies?
Mr. Thompson: Well, he's having a little trouble in that class. He needs to do his homework.
Mrs. Duval: OK. I'll talk to him.

Page 174, Listen, Exercise D

Mr. Thompson: Hi, I'm Harold Thompson, Carlo's teacher. Nice to meet you.
Mrs. Duval: I'm Carlo's mother, Annette Duval. Nice to meet you, too. So, how's Carlo doing?
Mr. Thompson: Carlo's a good student. I enjoy having him in class.
Mrs. Duval: That's good to hear.
Mr. Thompson: He does very well in math. He works carefully.
Mrs. Duval: He likes math a lot. What about social studies?
Mr. Thompson: Well, he's having a little trouble in that class. He needs to do his homework.
Mrs. Duval: OK. I'll talk to him.
Mr. Thompson: Have you thought about signing up Carlo for homework help after school?
Mrs. Duval: Homework help? What's that?
Mr. Thompson: It's an after-school program. Older kids from the high school come and help students with their homework. The program is free, and students can get the extra help they need.

Page 180, Listen, Exercises A and B

- Mrs. Herrera:** Where's Luis?
Mr. Herrera: He's at a friend's house. Why? What's up?
Mrs. Herrera: Well, his teacher called. He's having some trouble at school.
Mr. Herrera: Uh-oh. What kind of trouble?
Mrs. Herrera: She said he's not paying attention and skipping class.
Mr. Herrera: What? Well, we need to talk to him right away.
Mrs. Herrera: Definitely. Let's all talk tonight after dinner.

Page 180, Listen, Exercise C

- Mrs. Herrera:** Where's Luis?
Mr. Herrera: He's at a friend's house. Why? What's up?
Mrs. Herrera: Well, his teacher called. He's having some trouble at school.
Mr. Herrera: Uh-oh. What kind of trouble?
Mrs. Herrera: She said he's not paying attention and skipping class.
Mr. Herrera: What? Well, we need to talk to him right away.
Mrs. Herrera: Definitely. Let's all talk tonight after dinner.
Mr. Herrera: This is so strange. Luis never has problems at school.
Mrs. Herrera: I know. He's usually a great student.

UNIT 10

Page 186, Practice, Exercise A

1. a bag of potato chips
2. a bunch of grapes
3. a head of cauliflower
4. a box of cereal
5. a can of tuna fish
6. a dozen eggs
7. a jar of pickles
8. a bottle of soda
9. a container of yogurt
10. a pint of milk
11. a quart of orange juice
12. a half-gallon of ice cream
13. a gallon of water
14. a pound of cheese

Page 188, Listen, Exercises B and C

- Agnes:** Hi, Yuka. I'm going to the grocery store for some milk. Do you need anything?
Yuka: Uh, let me see. Could you get a can of tomatoes?
Agnes: A can of tomatoes? Sure, no problem.
Yuka: Oh, and I need some onions.
Agnes: How many onions?
Yuka: Two.
Agnes: All right. A can of tomatoes and two onions. I'll be back in a little while.

Page 188, Listen, Exercise D

- Agnes:** Hi, Yuka. I'm going to the grocery store for some milk. Do you need anything?
Yuka: Uh, let me see. Could you get a can of tomatoes?
Agnes: A can of tomatoes? Sure, no problem.
Yuka: Oh, and I need some onions.
Agnes: How many onions?
Yuka: Two.
Agnes: All right. A can of tomatoes and two onions. I'll be back in a little while.
Yuka: Wait a second, since you're going, we could use a jar of mayonnaise, a loaf of bread, and a box of cereal. Hey, what are you doing?
Agnes: I'm looking for a pen and paper. I need to write all this down!

Page 194, Listen, Exercises A and B

Your family is important to you. You want to take care of them. You want to give them food that tastes good and that's good for them. Better taste, healthier meals. That's what you get from French's Chicken. With no added chemicals, French's Chicken is better for you than any other brand of chicken. Never frozen, French's Chicken is fresher than other chicken. Try it. You'll taste the difference.

Page 198, Before you Read, Exercise C

The following products have caffeine: cola, coffee, tea, chocolate, and some headache medicines. Coffee has the most caffeine but some headache medicines have almost as much caffeine as coffee.

Page 200, Listen, Exercise A

Waitress: Here are your iced teas. Are you ready to order?
Ernesto: Yes. I'd like the meatloaf.
Waitress: And what would you like with that?
Ernesto: A side of mixed vegetables.
Waitress: OK. Meatloaf with mixed vegetables.
Ernesto: And a hamburger with a side of onion rings.
Waitress: A hamburger with onion rings.
Ernesto: Oh, and could we have some sugar?
Waitress: Sure. Here you go. I'll be right back with your salads.

Page 200, Listen, Exercise B

Waitress: Here are your iced teas. Are you ready to order?
Ernesto: Yes. I'd like the meatloaf.
Waitress: And what would you like with that?
Ernesto: A side of mixed vegetables.
Waitress: OK. Meatloaf with mixed vegetables.
Ernesto: And a hamburger with a side of onion rings.
Waitress: A hamburger with onion rings.
Ernesto: Oh, and could we have some sugar?
Waitress: Sure. Here you go. I'll be right back with your salads.
Angela: Excuse me. I want to order something, too.
Waitress: Oh! Aren't you having the hamburger?
Angela: Actually, no. The meatloaf and the hamburger are both for him.
Ernesto: Yeah. I'm pretty hungry!

UNIT 11

Page 208, Listen, Exercises B, C, and D

Operator: 9-1-1. What's your emergency?
Olivia: I think a man is having a heart attack.
Operator: OK. What's the location of the emergency?
Olivia: Dave's Sports Shop at 103 Elm Street.
Operator: What are the cross streets?
Olivia: 17th and 18th Avenues.
Operator: All right. What's your name?
Olivia: Olivia Ramos.

Page 208, Listen, Exercise E

Operator: 9-1-1. What's your emergency?
Olivia: I think a man is having a heart attack.
Operator: OK. What's the location of the emergency?
Olivia: Dave's Sports Shop at 103 Elm Street.
Operator: What are the cross streets?
Olivia: 17th and 18th Avenues.
Operator: All right. What's your name?

Olivia: Olivia Ramos.
Operator: All right, Ms. Ramos. An ambulance is on its way. But don't hang up. Stay on the line with me until the ambulance gets there.
Olivia: OK. I'll just tell the man that the ambulance is coming.

Page 214, Listen, Exercises B and C

Mr. Novak: Did you hear what happened yesterday?
Mrs. Novak: No. What happened?
Mr. Novak: There was a gas explosion downtown.
Mrs. Novak: Oh my gosh. That's terrible. Was anybody hurt?
Mr. Novak: Yes. Two people went to the hospital.

Page 215, Conversation, Exercise B

1. here, here 2. art, heart 3. high, I 4. Ow!, Ow!
5. ear, hear 6. high, high

Page 214, Listen, Exercise D

Mr. Novak: Did you hear what happened yesterday?
Mrs. Novak: No. What happened?
Mr. Novak: There was a gas explosion downtown.
Mrs. Novak: Oh my gosh. That's terrible. Was anybody hurt?
Mr. Novak: Yes. Two people went to the hospital.
Mrs. Novak: How did it happen? Do they know?
Mr. Novak: No, not yet. They're looking into the cause.
Mrs. Novak: I'll bet traffic is terrible around there.
Mr. Novak: Oh, yeah. It says here a lot of the streets are closed downtown.

Page 220, Listen, Exercise A

Hi, I'm Officer Ramirez, and I'm here today to talk to you about what to do if you're pulled over by a police officer.

So imagine: You're driving along, and everything's great. But suddenly you hear a siren, and behind you there's a police car with flashing lights. That can be really scary. But stay calm and follow this simple advice.

Anytime you see a police car with flashing lights or hear a siren, look for a place to pull over quickly. Always pull over to the right, even if you're in the left lane. Use your turn signal, and pull over to a safe spot.

After you stop your car, roll down your window. Wait for the police officer and stay in your car. Don't get out. If it's dark, turn on the light inside your car. Put your hands on the steering wheel where the officer can see them.

The officer will probably ask for your license, registration, and proof of insurance. Wait for the officer to ask for your documents. Then tell him what you're going to do. For example, say, "I'm going to get my wallet. It's in my purse."

Cooperate and be polite. Follow the officer's instructions. Do not argue with the officer. The officer will give you a warning or a ticket. If you get a ticket, there are instructions on the ticket about how to pay it. You don't pay the officer at that time. Never offer any money or other gifts to an officer.

Finally, don't start your car or leave until the officer gives you permission to go.

Remember, stay calm and listen to the police officer. Police officers want to help and protect you.

UNIT 12

Page 228, Listen, Exercises A and B

Hello, everybody. I'm Michelle Rivera from human resources. Welcome to the Greenville Hotel. I think that you will find this a great place to work. We're going to start our orientation meeting by talking about company policies, and then we'll take a tour of the building.

Let's start with employee responsibilities. We'll give you an employee ID badge at the end of this meeting. You must wear your employee ID badge during your work shift. This is very important.

Also, all employees must follow the dress code. Your manager will explain the dress code for your department. Employees in housekeeping and food service must wear a uniform. Please get your uniforms at the end of this orientation.

Here's another very important responsibility: You must clock in at the start of your shift and clock out at the end of the shift. Please be on time! And you must also clock in and out when you take your break. During your six-hour shift you must take a thirty-minute break. You must not clock in or clock out for another employee.

Are there any questions? No? OK. Now, some information about our sick day policy. Please open your company policy booklet to page 5 . . .

Page 234, Listen, Exercises B and C

- Luis:** Hi, Rachel. Can I ask you a favor?
Rachel: Sure. What is it?
Luis: I'm on the schedule for Monday, but I can't come in.
Rachel: Oh, what's up?
Luis: I have to study for a test. Can you take my shift for me?
Rachel: What time do you start?
Luis: 9:30.
Rachel: No problem.

Page 234, Listen, Exercise D

- Luis:** Hi, Rachel. Can I ask you a favor?
Rachel: Sure. What is it?
Luis: I'm on the schedule for Monday, but I can't come in.
Rachel: Oh, what's up?
Luis: I have to study for a test. Can you take my shift for me?
Rachel: What time do you start?
Luis: 9:30.
Rachel: No problem. I can use the extra hours. By the way, who's working that day?
Luis: I don't know. Let's check the schedule . . . Oh, Tim's working that day.
Rachel: Tim? Oh, definitely! I like working with him!

Page 240, Listen, Exercises B and C

- Linda:** Excuse me, Ron. Can I speak to you for a minute?
Ron: Sure, Linda. What's up?
Linda: I need to talk to you about my schedule.
Ron: OK. Right now you work in the mornings, right?
Linda: Yes. But I'm planning to take classes now. Could I change to evenings?
Ron: Well, let me look at the schedule. I'll get back to you.
Linda: OK. Thanks.

Page 240, Listen, Exercise D

- Linda:** Excuse me, Ron. Can I speak to you for a minute?
Ron: Sure, Linda. What's up?
Linda: I need to talk to you about my schedule.
Ron: OK. Right now you work in the mornings, right?
Linda: Yes. But I'm planning to take classes now. Could I change to evenings?
Ron: Well, let me look at the schedule. I'll get back to you.
Linda: OK. Thanks.
Ron: By the way, what classes are you planning to take?
Linda: Business classes. Someday I want to be a manager.
Ron: Oh, that's great. Let me know if I can help.